

Kemptonville Infinity Policies

TUITION/PRICING

Monthly continuous enrollment: Payments are made monthly and you don't have to worry about your spot being taken! You are guaranteed your spot for the entire season (September-June),

Our monthly tuition payments are based on an average of four classes per month. No additional charge is assessed for for months that offer five classes. In months where holidays, gym closings, snow days, etc. affect the schedule, tuition is not reduced, presumably accounted for by months week 5 weeks.

December fees will be prorated to reflect our two week Christmas closure.

We offer continuous enrollment so you can join the class at anytime as long as there are spots available in the class. We will pro-rate the tuition accordingly in this case.

Tuition is not prorated for absences or illness.

Payment for the first month of classes is due at the time of registration - it will be charged to the credit card on file within one business day of registration.

*Spot in the class is guranteed as long as you don't withdraw and fees are up to date.

PAYMENT POLICIES

***Each family is required to have a credit card on file for payments. Please register with your information online.

Tuition is paid monthly - tuition is due on the 20th of the month for the following month.

If payment is made prior to the 20th of the month by one of the options listed below, your credit card on file will not be charged.

Payments may be made in person with cash or E transfer. Please make E transfer payable to Management@KemptvilleInfinity.com and include the athlete's full name in the memo portion of your E-Transfer.

Any remaining balances by the 20th of the month will be charged to the credit card on file. If the 20th of the month falls on a weekend or holiday, the card on file will be charged the next business day.

If there are changes to your credit card, the new information must be received by the 20th of the month. If your payment is declined for more than one month, you will be charged a \$20 NSF fee.

If delinquent tuition is not paid before the first of the month, your child(ren) will be marked inactive by the computer and will be un-enrolled. Children on the waiting list will then be contacted to take their place.

If any sort of financial assistance is required, please email the Admin@kemptvilleinfinity.com prior to registration.

WITHDRAWAL POLICIES

If you need to become inactive in the program, you must notify Infinity by email info@kemptvilleinfinity.com no later than the 20th of the month prior to withdrawal. We do not accept withdrawals over the phone.

Please note: unless we receive proper notice by email prior to the 20th of the month, There will be a \$10 plus tax admin fee deducted from the refund.

FAMILY DISCOUNT

There is a 10% discount for families with three or more participants in our programs.

MAKEUP POLICY

Because of our strict student to coach ratio, missed classes will not result in makeup classes, prorated tuition, or refunds. We will always do our very best not to cancel classes unless absolutely necessary due to weather or safety issues.

CAMP AND EVENTS POLICY

Camp and special events are charged at the time of registration. Summer camp refunds will only be processed if done prior to June 1st of the calendar year. A credit to your account will be added for the refund amount, or in necessary cases a refund plus 10\$ admin fee will be charged. We will not refund any fees due to absence or missed events after June 1st of the calendar year for summer camps, or on the week of special events (ex. Birthdays, KNO, Laser Tag etc). It is the parents responsibility to find a substitute athlete to take their space in the event or they will be charged the full amount as per this payment policy. Kemptville Infinity reserves the right to change this policy at any time with notice to its customers.

CLASS CHANGE POLICY

Coaches will monitor progress of all participants throughout the year, and may recommend a class change to better challenge the participant and allow for skill growth. The Operations Coordinator will assist with finding a suitable class and transferring the registration.

GO DETAILS

There is a non-refundable annual fee for all participating athletes. A \$36.00 Gymnastics Ontario fee is to be paid by recreational athletes once every year upon registration (July 1st through June 30th). They cannot pro-rate the fee based on when you purchase it. This fee is a per-participant rate, not a per-family rate. The fee is required for participants enrolled in all gymnastics classes (parent & tot, kinder, beginner, junior, intermediate, senior gymnastics, and tumbling) as well as ninja training (currently called parkour).

Our competitive families pay a \$100 annual fee that permits them to attend competitions.

Any questions or assistance shall be directed towards
admin@kemptvilleinfinity.com

All e-transfers or financial details shall be directed towards
Management@kemptvilleinfinity.com

